



### **French Customer Care Representative (m/f)**

**Do you want the opportunity to create a career?**

**Would you like to work with a company of international prestige?**

Vertente Humana is currently recruiting French Customer Care Representative (m/f) for a renowned Multinacional Company located in Lisbon.

For applicants from all over Europe, we have prepared a transfer package which among other things includes a room in a corporate apartment, the refund of your flight to Lisbon, one free annual flight to your homeland and versatile administrative support directly after your arrival in Portugal.

#### **Responsibilities:**

- Customer support for bookings, purchases, or goods;
- Assistance with concerns regarding payment transactions and questions about customer accounts;
- Technical Support for a number of pc-related issues;
- Professional management of changes, adjustments, complaints and any other customer concerns.

#### **Profile:**

- Native level of written and verbal communication skills in French and good understanding of English (B1 Level);
- Good computer and internet skills;
- Excellent communication skills, interpersonal skills and team spirit;

- Flexibility and resilience;
- Experience in telephone customer service / call center environment (preferred).

**Offer:**

- Refund of your initial flight (9 months after contract signature);
- Possibility to live in a room in a company-owned apartment in Lisbon (for applicants who relocate to Lisbon);
- Convenient office location in the center of Lisbon;
- Excellent opportunity in a leading multinational company;
- Long-term career opportunities and job security;
- Multi-awarded work environment;
- Investment in training and personal development;
- Private health insurance after 6 months of employment;
- Free Portuguese language courses, water sports, soft trekking and much more for all who are interested.

If you have the requirements and want to work in a fantastic environment, with an enthusiastic team, combining your skills with a company that values them, send us your CV to [anaurbano@vertentehumana.pt](mailto:anaurbano@vertentehumana.pt) in english with the reference "VH French-Lisbon"

Vertente Humana will process the personal data you provide us, namely those contained in your curriculum and / or cover letter, just for the purpose of managing your application.

This processing of personal data depends on your consent so that sending us an application for the job offer or sending us directly to one of our contacts your curriculum and / or cover letter will be interpreted as authorization and consent in the treatment of your personal data whose treatment will be carried out in accordance with our privacy policy, which can be consulted here: <http://dev.nmbm.biz/vhrgpd/politica-de-privacidade-vertente-humana-candidatos.pdf>